MANAGE ALL YOUR TOMTOM BRIDGE DEVICES FROM A SINGLE COMPUTER

The problem

Devices can block, lock or malfunction at any time. If the user is out in the field, driving to a support location may not be feasible. This can become a huge problem for your fleet, affecting the efficiency and cost-effectiveness of your business. But there is a simple, two-step solution of remote diagnosis and repair.

User calls Help Desk

With integrated remote support and 2-way communication, IT staff can see and discuss what is happening on the device. This makes communicating and isolating the problem swift and effective.

Remote fix takes place

By using remote control and file explorer, IT staff can remotely control the device. They can then resolve the issue to get the user back up and running – and back on the road for your business.

Save time and money while improving service

The MobiControl SaaS service of OrangeSeven keeps your drivers on the road, helping to save time, cut costs, and improve service. Your users will always enjoy a working device with the remote control feature for TomTom BRIDGE devices.

What our customers say

"SOTI MobiControl in combination with TomTom BRIDGE offers us complete control and remote management facilities. It guarantees the maximum uptime of our e-mobile logistics and waste management solution for our customers. We are able to lock down a device to a single application, take over any device to fix problems over the air, and facilitate a replacement in the field with a complete restore of all functionality and data. This enables Prometheus to deliver a high quality logistic management solution with serious quality and efficiency gains in the work process of our customers."

Jan Nijland, CEO Prometheus Informatics

Remote Control

Deliver world class support to users – wherever they are

Management Dashboard

Central overview of all devices with detailed data and support options

Lockdown

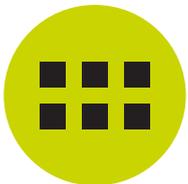Restrict app usage for greater productivity and safety

Geofencing

Geo-aware data management to suit your business needs

Content Management

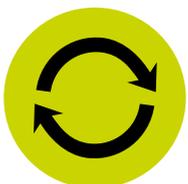Upload key documents, e.g. customs papers

App Flexibility

Instant deployment and support for company apps

Theft Recovery

Locate a missing device instantly

Device Reset

Restore apps and data remotely

Pincode Reset

Unlock a blocked device in the field